



CHRIST COLLEGE (AUTONOMOUS)

Affiliated to University of Calicut and Accredited by NAAC 'A' Grade
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CONFLICT MANAGEMENT

(Value Added Certificate Course)

Course Code: CVAC004 -

Summary Report 2017-18

The course started on August 17, 2017. There were 84 students and 82 students completed the course. The course was of 30 hrs duration.

Course Outcome:

- Analyze conflict management behavior by applying major theories to everyday conflict situations.
- Compare and contrast attitudes, values, and beliefs that differentiate between destructive and productive conflict management behavior.
- Analyze and distinguish between ethical and unethical conflict communication behavior.

Coordinator: Ms. Jenny Thomas



Fr. Dr. Jolly Andrews
Assistant Professor-
In-charge of Principal
Christ College (Autonomous)
Irinjalakuda